

MARCH 2013

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

JULIE GIBSON, ACTING DIRECTOR

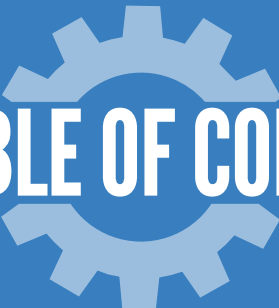


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.7%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$569,249,474.34**

Trust Fund Balance: **\$1,886,439.72**

Number of Employers in the Shared Work Program: **388**

Number of Affected Employees in the Shared Work Program: **30,177**

Through a new federal program,

*the Department
intercepted*



16M *in tax
returns from claimants
with overpayments.*

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in March: **600**

SIF Balance (as of last day of March): **\$6,165,974.13**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **\$—**

Average Cost Paid on New PTD Claims: **\$—**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in March: **193**

First time payments which were due but held in March: **\$2,971,027.61**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in March: **1,032**

Total Amount of 1st Payments which were due but held in March: **\$29,509,185.09**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,142**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$771,362**

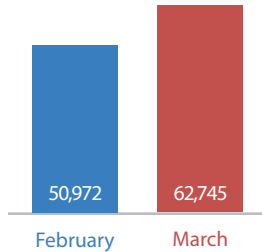
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$106,560**

Number of Missouri Miners Trained: **324**

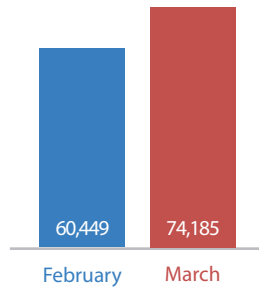
Number of Hazards Found at Missouri Mine Sites: **148**

Number of Miners Assisted by Hazards Removed: **458**

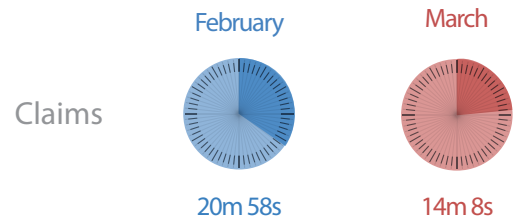
CALLS ANSWERED



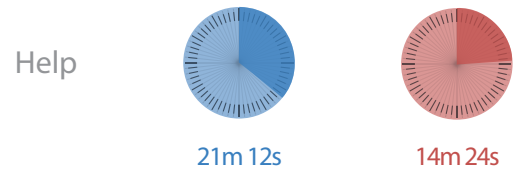
CALLS IN QUEUE



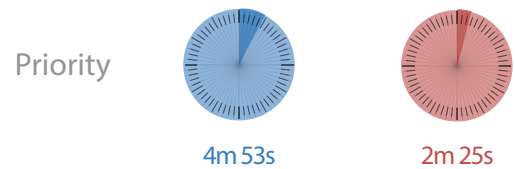
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

Feb. 250 / \$101,740.79 Amounts Mar. 260 / \$106,474.78 Amounts

National New Hire Overpayment Cases due to Crossmatch

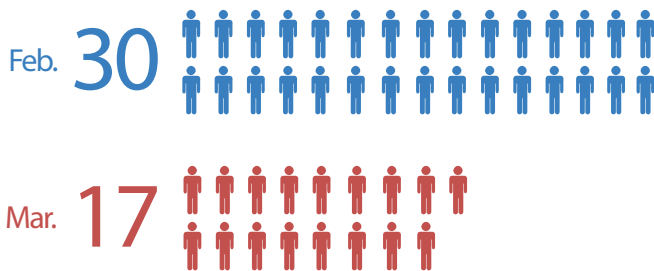
Feb. 847 / \$380,860.07 Amounts Mar. 1,005 / \$501,676.33 Amounts

UI Cases Referred for Prosecution

Feb. 24 / \$5,680,813 Recovered* Mar. 36 / \$7,136,005 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

Feb. 597 / Mar. 905 / YTD: 2,042

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

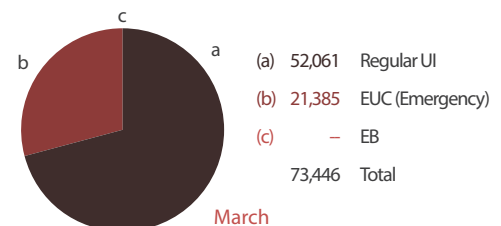
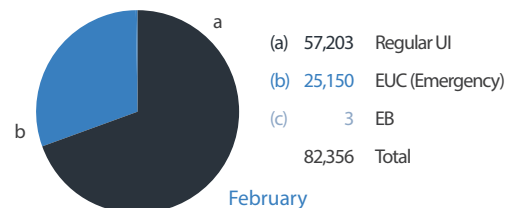
Feb. 69 / Mar. 123 / YTD: 287

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Feb. \$141,743 / Mar. \$286,266 / YTD: \$554,621

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

from 2012 Interest Assessment



Total Interest Assessment: \$22,562,492.07

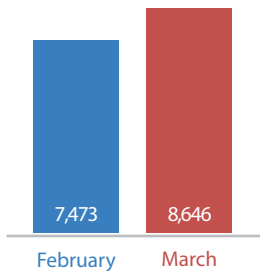
Collected: Feb. \$35,150.96 / Mar. \$7,106.99

Outstanding: Feb. \$128,742.93 / Mar. \$121,635.94

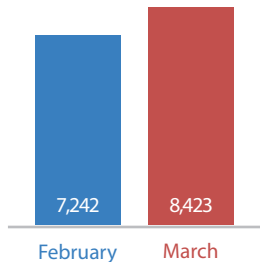
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

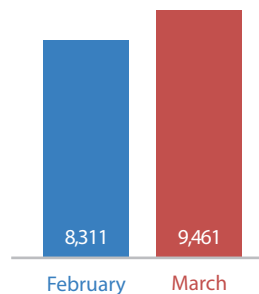
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



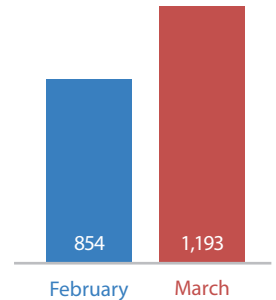
FIRST REPORTS OF INJURIES (FROIs) FILED



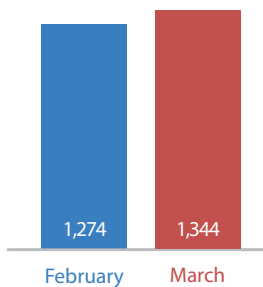
WORKERS' COMPENSATION CASES PROCESSED



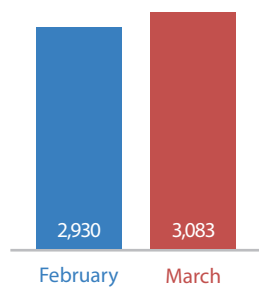
CLAIMS FOR COMPENSATION RESOLVED



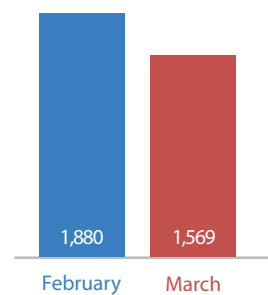
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Feb. 3
Mar. 0



ELECTIONS HELD

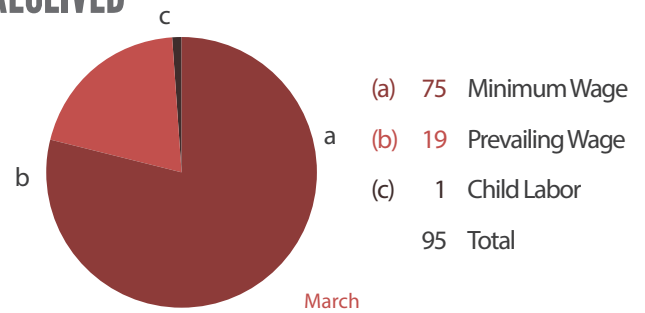
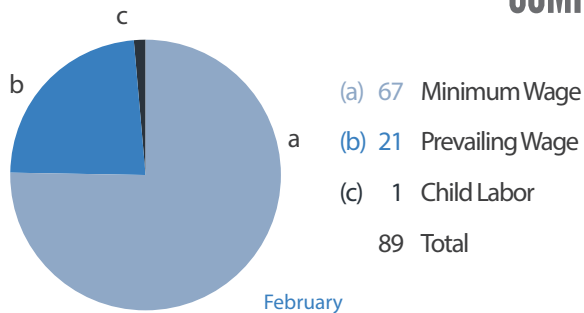
Feb. 0
Mar. 2



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

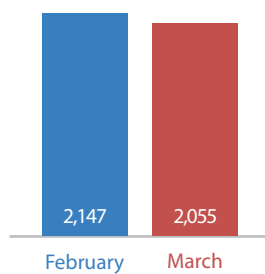
Feb. 0
Mar. 2(30)

COMPLAINTS RECEIVED

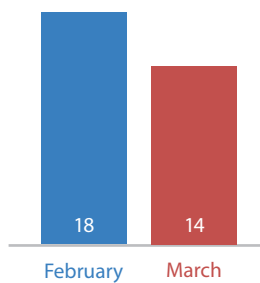


CALLS ANSWERED

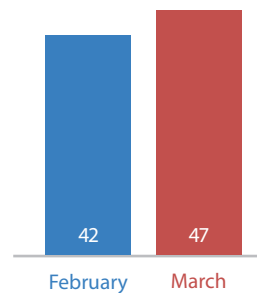
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

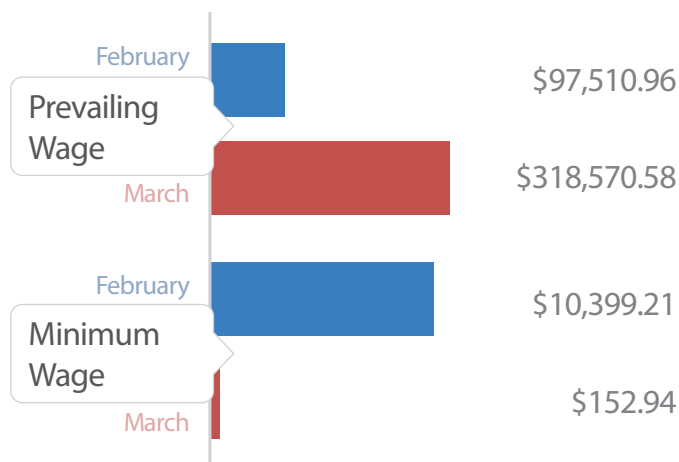


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

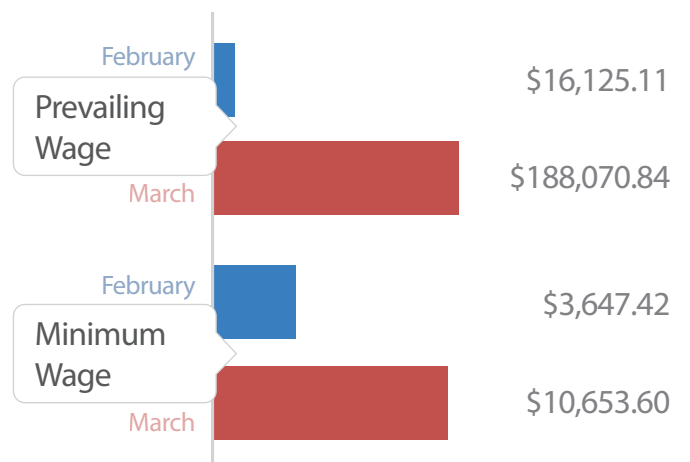


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

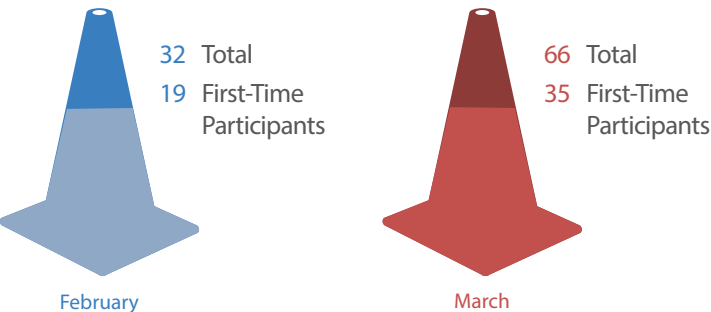
Restitution Assessed



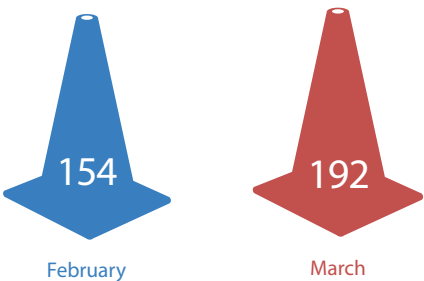
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



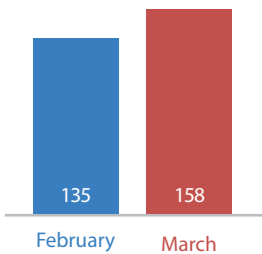
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



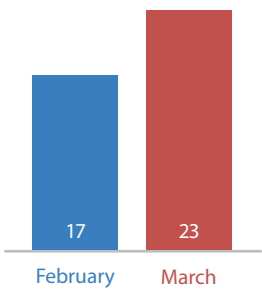
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

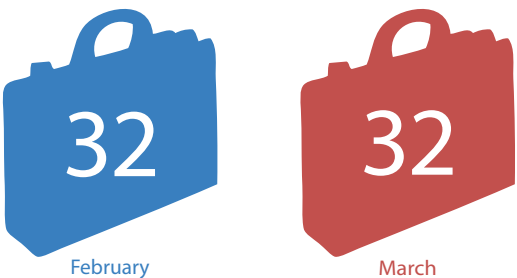
CASES CLOSED



CASES SETTLED *(includes conciliations, mediations, early resolutions)*



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

February: 25 Within 180 Days, 2 After 550 Days, 40 Total

March: 21 Within 180 Days, 3 After 550 Days, 53 Total



CASES SET FOR HEARING Feb. 0 / Mar. 0

CASES APPEALED IN CIRCUIT COURT Feb. 1 / Mar. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	February	March
Participants	17	28
Sessions	1	2

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

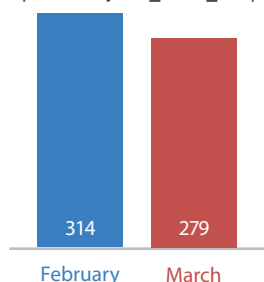
February	March	
9,297	10,635	Workers' Compensation http://www.labor.mo.gov/DWC/ http://www.labor.mo.gov/DWC/about.asp
833	866	Second Injury Fund http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp

DIVISION OF LABOR STANDARDS WEB HITS

February	March	
4,751	6,164	Minimum Wage http://www.labor.mo.gov/DLS/MinimumWage/
3,405	3,714	Wage & Hour http://www.labor.mo.gov/DLS/General/

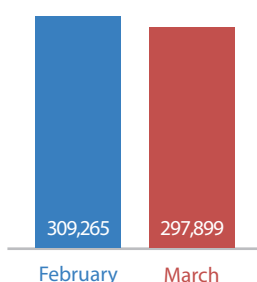
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



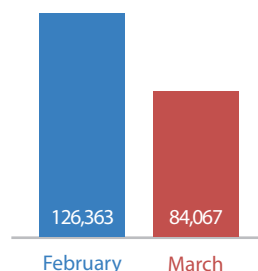
UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



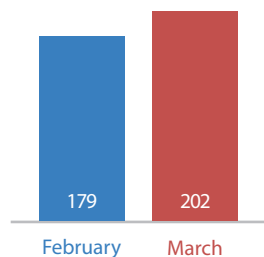
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



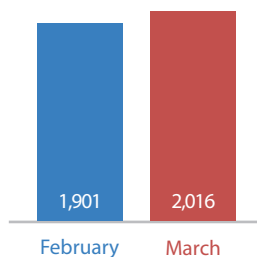
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV
WEBSITE HITS
MARCH
690,859**

Total Views for MoLaborDept Channel: 335,869

Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri **4,099 views**
2. What's Next? **1,957 views**
3. Calculating Your Weekly Benefits **556 views**
4. What's Next? - Part 1 **551 views**
5. What's Next? - Part 2 **401 views**

5 Most Recent YouTube Videos

1. This Week's Unemployment FAQ: March 26, 2013 **122 views**
2. This Week In Labor: March 25, 2013 **151 views**
3. This Week In Labor: March 19, 2013 **164 views**
4. This Week In Labor: March 11, 2013 **145 views**
5. This Week In Labor: March 4, 2013 **319 views**

Featured Video on YouTube <http://youtu.be/mFnL3omNgsE>

